



Frequently Asked Questions (FAQ)

1. What is the size of idea/solution?

The idea can be in text form / drawing / design etc. of at least 1200 words, but has to be submitted in PDF format.

Please refer “Rules & Regulations” attached at the bottom of the main page for further details.

2. How to re-submit my article?

You can replace the uploaded article within the submission date.

Follow the steps stated below to replace your article:

- I. Login to your account with your User ID and Password.
- II. Click on Edit button (On right side) of your desired article which you want to edit.
- III. Browse your updated article, check “Accept term and condition” and click on “Upload” button.

Please refer “Help Document” attached at the bottom of the main page for further details.

3. How to submit an article?

Follow the steps stated below to upload your article:

- I. Login to your account with your User ID and Password.
- II. Select an interested Topic from the open topic list.
- III. Browse your article.
- IV. Accept Terms & Condition then click on Upload button to submit your article.

Please refer “Help Document” attached at the bottom of the main page for further details.

4. How many articles I can upload?

You can upload one article only. Article in English / Hindi / Odia language would be considered as one article.

Please refer “Rules & Regulations” attached at the bottom of the main page for further details.



5. I have forgotten my password?

Click on the “[Forgot your password?](#)” link on the main page.

An email would be sent to your registered email ID.

Use the password to login & Click on “Change password” and replace the auto generated password with your own password.

Please refer “Help Document” attached at the bottom of the main page for further details.

6. Do I have to register every time I have to submit an article/essay?

No, Registration is required for the first time.

Please refer “Help Document” attached at the bottom of the main page for further details.

7. How can I Claim my prize money?

You can write to the provided email ID in “Contact Us” link on main page.

You will be contacted by NALCO on your registered email/mobile Number.

The name of the prize winners will be announced in the website along with other communication method.

Nalco shall contact to the prize winner. The prize winner will have to submit a bank mandate in the prescribed format which will be sent to the prize winners.

Prize money will be deposited through e-payment.

Certificate will be presented at a designated function of Nalco for which intimation will be sent.

Please refer “Rules & Regulations” attached at the bottom of the main page for further details.

8. Can the User be blocked from submitting articles?

Yes, Once the User has registered and upon verification it is found that the registered user is not a bonafide student, the Administrator can block the user from logging into the “Swachhathon” Webpage